

NIAGARA 7000UK

Low-Z Power | Noise-Dissipation System



Owner's Manual

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Niagara 7000UK Features

- **Transient Power Correction** provides power amplifiers a current reservoir of over 90 amps peak (up to 25mS)
- **Patented Ground-Noise Dissipation System** yields lower distortion and greater resolution from audio, video, and digital components with grounded AC cords/circuits
- **Level-X Ultra-Linear Noise-Dissipation Technology:** More than 23 octaves differential-mode filtering (3kHz-1GHz in excess of 24dB reduction) and 20 octaves common-mode filtering (20kHz-100MHz in excess of 30dB reduction) with linear response, optimized for varying line and load impedance
- **12 Low-Z NRG Series AC Power outlets:** 4 High-Current Low-Z Power; 8 Level-X Ultra-Linear Filtered Power (source components) Outlets feature thick direct-silver plating over beryllium copper. This assures the most efficient dissipation of induced radio frequency noise possible.

Introduction

The science of AC power delivery is not a simple one; it demands focus, and the devil is in the details. In fact, the great increase in airborne and AC-line-transmitted radio signals, combined with overtaxed utility lines and the ever-increasing demands from high-definition audio/video components, has rendered our utilities' AC power a somewhat antiquated technology.

Where Alternating Current (AC) is concerned, we're relying on a century-old technology created for incandescent lights and electric motors—technology that was certainly never meant to power the sophisticated analog and digital circuits used in premium audio/video systems. To properly accommodate the promise of today's ever-increasing bandwidth and dynamic range, we must achieve extraordinarily low noise across a very wide range of frequencies.

Further, today's power amplifiers are being taxed for instantaneous peak-current demand, even when they're driven at modest volumes. Although we have seen a substantial increase in dynamics from much of our audio software, the loudspeakers we employ to reproduce them are often no more efficient than they were two to four *decades* ago. This places great demands on an amplifier's power supply, as well as the source AC power supplying it.

Our systems' sensitive components need better alternating current—a fact that has resulted in a host of AC power conditioning, isolation transformers, regeneration amplifiers, and battery back-up system topologies. Through differential sample tests and spectrum analysis, it can be proven that up to a third of a high-resolution (low-level) audio signal can be lost, masked, or highly distorted by the vast levels of noise riding along the AC power lines that feed our components. This noise couples into the signal circuitry as current noise and through AC ground, permanently distorting and/or masking the source signal.

All sincere attempts to solve this problem must be applauded *since once the audio/video signal is gone, it's gone forever...*

For AudioQuest, honoring the source is never a matter of simply using premium "audiophile-grade parts" or relying on a proprietary technology—common approaches used within the audiophile market. For years, we have all been witness to the same, seemingly endless audiophile debates: Valves versus transistors. Analog versus digital. Can cables *really* make a difference? The debates go on and on. While we, too, can brag about our many unique technologies, we realize that true audio/video optimization is never a matter of any one secret or exotic circuit. When it comes to noise dissipation for AC power, many approaches can yield meaningful results. However, these approaches may also impart ringing, current compression, and non-linear distortions that can render the cure worse than the disease.

The Niagara 7000UK uses our patented AC Ground Noise-Dissipation System, the world's first Dielectric-Biased AC Isolation Transformers, and the widest bandwidth-linearized noise-dissipation circuit in the industry. Our unique

passive/active Transient Power Correction Circuit features an instantaneous current reservoir of over 80 amps peak, specifically designed for modern current-starved power amplifiers. Most AC power products featuring “high-current outlets” merely minimize current compression; the Niagara 7000UK *corrects* it.

Though it’s easy to boast, it’s quite another thing to create a solution that is consistent, holistic, functional, and that honors *verifiable* science. It’s not enough to reduce AC line noise and its associated distortions at just one octave, thus leaving vulnerable the adjacent octaves and octave partials to noise, resonant peaking, or insufficient noise reduction. *Consistency* is key. We should never accept superior resolution in one octave, only to suffer from masking effects a half-octave away and ringing artifacts two octaves from there. This is the principal criterion for AudioQuest’s Low-Z Power Noise-Dissipation System.

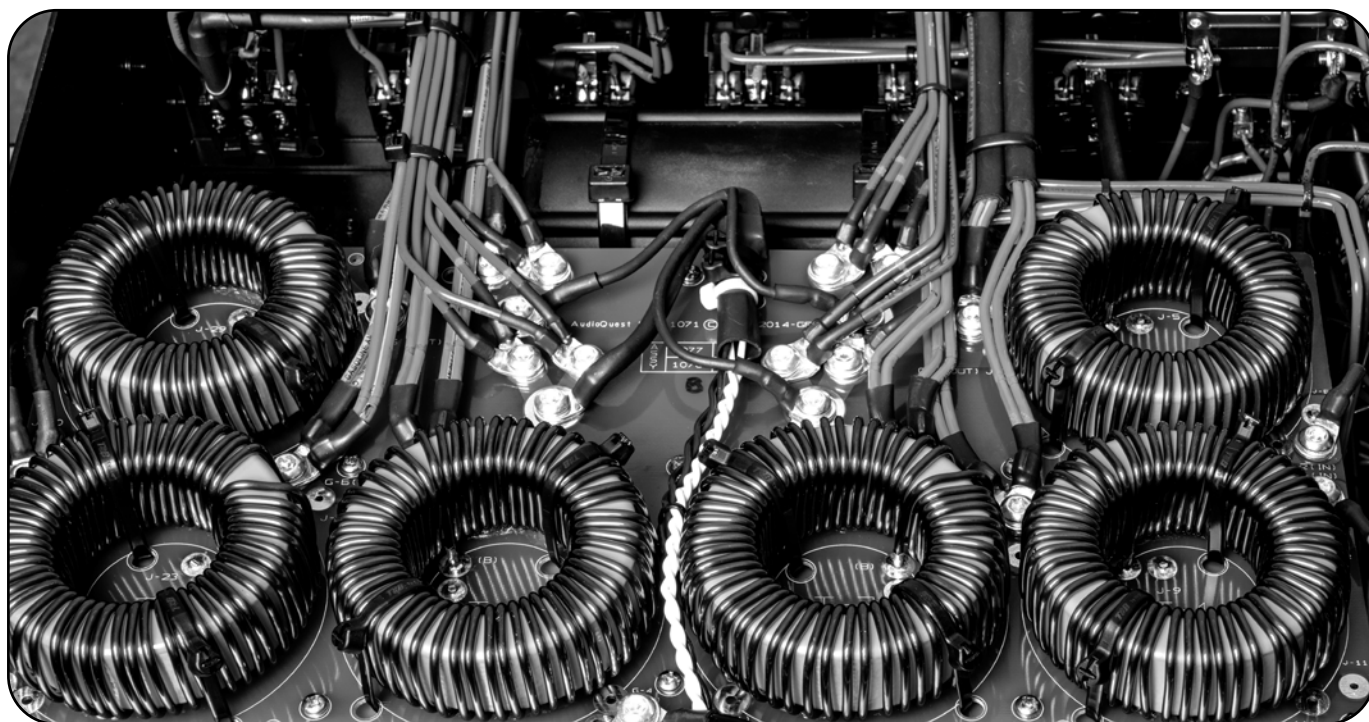
The Niagara 7000UK represents over 20 years of exhaustive research and proven AC power products designed for audiophiles, broadcast engineers, and professional-audio applications. Every conceivable detail has been addressed: In the Niagara 7000UK, you’ll find optimized radio-frequency lead directionality, run-in capacitor forming technologies developed by USA’s Jet Propulsion Laboratories and NASA, and AC inlet and outlet contacts with heavy silver plating over high-purity copper and beryllium copper. This assures a tight grip and the greatest RF (radio frequency) noise dissipation possible.

A great system is built from a solid foundation, and that foundation starts with power. With an AudioQuest Niagara 7000UK, you’ll experience for the first time the clarity, dimensionality, frequency extension, dynamic contrast, and grip your system has always been capable of delivering—if only the power had been right!

We welcome you to experience the Niagara 7000UK and hear firsthand the remarkable results of highly optimized power management: startlingly deep silences, stunning dynamic freedom, outstanding retrieval of ambience cues, and gorgeous delineation of instruments and musicians in space. Once you’ve experienced it, it may seem so elegant, so logical, and so easy that you find yourself wondering why it hadn’t been done before.

For a comprehensive discussion on AC power technology, including everything that makes AudioQuest’s Niagara a more effective AC power solution, please download our “Power Demystified” whitepaper at <https://www.audioquest.com/content/aq/pdf/Power-Demystified-whitepaper-8-23-18.zip>

—Garth Powell, Senior Director of Engineering, AudioQuest



Installation

Unpacking

Before unpacking your Niagara 7000UK, inspect the carton for any obvious damage to the boxes and internal protective materials. If internal damage is likely, contact the carrier who delivered the unit. If shipping damage is evident on the product, then please contact your shipping carrier. **Please save all shipping and packing materials.** Should you move or otherwise need to transport your Niagara 7000UK, these packing materials will ensure the safest transportation.

The double box set should contain the Niagara 7000UK (240V UK-1 13R AC Outlets), two foam inserts, owner's manual, Quick-Start Guide, front-panel polishing cloth, rack-mount kit, and warranty registration card. Registration is recommended. In the event that your original ownership documents are lost, your registration can be used to establish whether the unit is within the warranty period.

Safety Information | Warnings

Before operating the Niagara 7000UK, please read and observe all safety and operating instructions (or, at the very least, the Quick-Start Guide). Retain these instructions for future reference.

- Do not disassemble or in any way modify the Niagara 7000UK. There are no user-serviceable parts inside.
- Keep away from moisture and avoid excessive humidity.
- Do not allow liquids or foreign objects to enter the unit.

Servicing | Return to AudioQuest

Servicing of the Niagara 7000UK must be performed by AudioQuest, and is only required when:

- The Niagara 7000UK has been exposed to rain, flooding, or extreme moisture.
- The Niagara 7000UK does not appear to operate normally. (See "Trouble-Shooting Guide.")
- The Niagara 7000UK has been dropped and sustained considerable physical damage.

If sending the Niagara 7000UK to AudioQuest for servicing (or shipping it for *any* reason), please use the factory-approved packaging materials. If you have lost any of these (double carton, two foam inserts, one poly bag), please contact AudioQuest for replacements. We will provide replacement packaging materials for a nominal charge; shipping costs will be paid by the individual or company requesting the packaging material. Please do not rely on other methods of packaging, including those provided or suggested by packaging/mailling stores. These methods and materials could seriously damage the product, as well as its finish. Even the loss of the thick polybag is enough to permanently damage the finish during transport. If you have lost the original packaging material, please request replacement materials from AudioQuest.

Power Source

Ideally, the power source to which the Niagara 7000UK is connected should be adequate for use at 230V to 265V single phase nominal voltage, 13 amps (current capacity RMS or greater). However, the Niagara 7000UK will operate very well with a 10-amp service outlet. If the maximum current capacity available is 10 amps, and the system exceeds 10 amps RMS current capacity, it is possible that there may be nuisance tripping at your electrical service panel. This is not a safety issue; the electrical panel's circuit breaker will trip if the maximum current capacity is exceeded.

For proper operation, the Niagara 7000UK requires a safety ground (supplied via the power utility AC wall outlet).

Placement

The Niagara 7000UK is manufactured with four rubber textured polymer feet for safe, secure placement on any table, cabinet, shelf, or floor. When rack-mounting is required, these feet may be removed with a standard Phillips screwdriver. The Niagara 7000UK's design obviates the need for compliant or high-Q isolation feet. Although many audio/video products benefit greatly from these devices, the Niagara 7000UK may not.

Placement or proximity to other components is not critical, and, under standard use, the Niagara 7000UK does not produce any appreciable heat. The Niagara 7000UK may be rack-mounted in a standard 19" rack by attaching the optional Niagara Series 3-RU rack ears. To attach the optional rack ears to the Niagara 7000UK chassis, first remove the three Torx flathead screws from the front portion of both the left and right sides of the cover assembly. Next, mount the rack ears flush against the back of the Niagara 7000UK's front panel. Finally, secure the rack ears into place by installing the rack-mount kit's Phillips pan head SEMS screws.

When tight installations do not provide adequate room in a rack, shelf, or cabinet, the Niagara 7000UK can actually be placed on its side. Such placement will pose no safety or performance compromises, but we recommend placing a soft towel or carpet under the unit to prevent the chassis and front panel from being scratched or marred in any way.

Connection to Audio/Video Components

AC Cable Routing

Once the Niagara 7000UK is placed, an appropriate 13-to-16-amp-rated high-current AC cord must be connected to the rear-panel AC inlet (IEC-C20) connector. The AC cord must have an IEC-C19 female end connector and a grounded male 240VAC UK-1 13P plug. We highly recommend the use of any AudioQuest 16-amp-rated Wind Series or High-Current Storm Series AC cable. Because these cables feature conductors that have been meticulously controlled for proper low-noise directionality, they will ensure the best possible results from the Niagara 7000UK's Ground-Noise Dissipation Technology.

When facing the Niagara 7000UK's rear panel, the IEC-C20 inlet is located on the unit's lower-left side. The AC inlet cord must be connected to an appropriate AC outlet (see "Power Source").

Whenever possible, it is best to keep at least three inches (approximately 7cm) between AC cables and any signal cable. When this is not possible in a practical layout of system cabling, crossing the AC cables to signal cables at 90 degrees is best to minimize induced noise.

High Current | Low-Z Power Banks

There are three High-Current/Low-Z Power outlets (labeled "1" through "3"). These outlets feature our Transient Power Correction Technology (90 amps peak - up to 25 mS duration) and are designed to enhance the performance of power amplifiers via our circuit's low-impedance transient current reservoir. Power amplifiers, monoblock amplifiers, integrated amplifiers, powered receivers, or powered subwoofers should be connected to these four outlets. The primary mono, stereo, or multi-channel power amplifier(s) should be connected to AC outlet 1. This enables the standby sense circuit, which requires the current draw of a power amplifier connected to (and only to) outlet 1. If the standby sense circuit is not utilized, and the sense circuit bypass switch is set to "Enabled," any of the three high-current outlets may be utilized.

Regardless of class of operation or circuit topology (valve, solid-state, digital, or otherwise), the Transient Power Correction Circuit will not compress the current of any power amplifier. Quite to the contrary, it will improve the amplifier's performance by supplying the low-impedance current source that the amplifier's power supply so desperately needs.

However, the other eight AC outlets (Level-X Ultra-Linear Noise-Dissipation System), are not appropriate for power amplifiers. They have been optimized for line-level audio preamplifiers, DACs, universal players, turntables, and video products that utilize constant current voltage amplifier circuits. These circuits never suffer from current compression, but their lower input level and higher gain require a more robust means of noise dissipation. This is key to the Niagara 7000UK's discrete AC power banks, in that not every circuit is treated the same, but rather isolated bank by bank and optimized for best performance.

Level-X Ultra-Linear Noise-Dissipation System Power Outlets

There are two banks (with eight outlets) that utilize this technology within the Niagara 7000UK. Further, the first bank (AC outlets 4 through 7), are 100% isolated from the second bank (AC outlets 8 through 11). All eight of these outlets are in turn, 100% isolated from the High-Current/Low-Z bank (outlets 1 through 3). This offers a great advantage in controlling the complex interactions of RF (radio frequency) and other induced noises present in the AC power supplied from your utility, the noise that will be present on and in every AC cord, and the noise that is produced within your system's components and that "backwashes" into the Niagara 7000UK's output circuits.

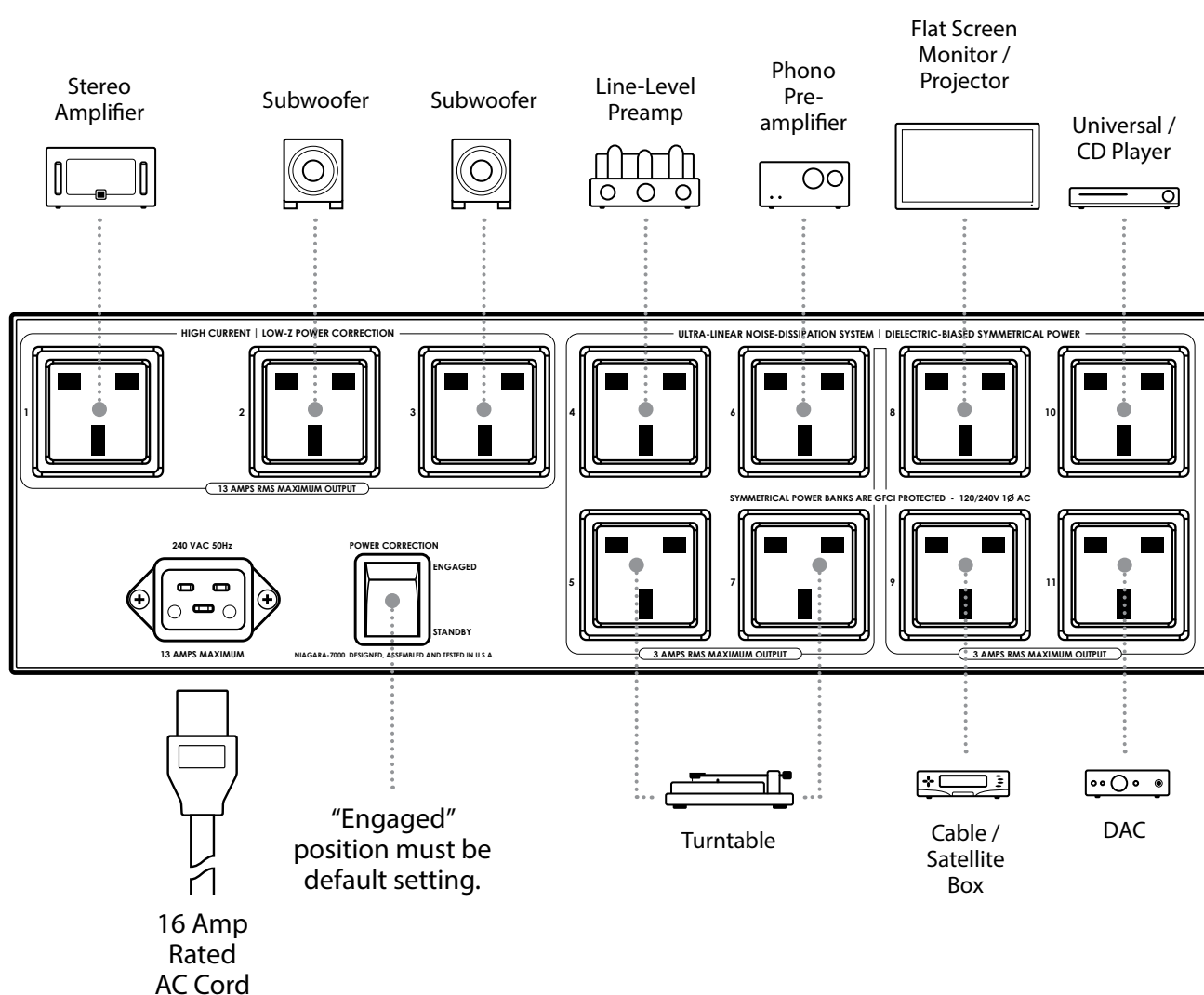
Though it would be simple to recommend putting the digital or video components into bank 2, and the line-level audio components and turntables into bank 3, the quest for optimal performance is more complex. This scenario will work, and likely work well, but a certain amount of experimentation is best given the fact that no filter can eliminate 100% of all noise. The size of many of these RF-induced waveforms possess sinewaves as small as the edge of a piece of paper, and the interactions are complex. So long as the power amplifiers are in their appropriate banks (outlets 1-3), and the other components are in the remaining banks, you should experience exemplary performance. Still, for the audiophile with patience, the reward will be system performance with the highest possible resolution and lowest possible noise.

To achieve that optimal performance, we recommend the following guidelines. For systems that utilize very few components, bear in mind that it is advantageous to use the uppermost outlets in each bank as they have a closer proximity to the final stage noise-dissipation circuits. (The same holds true for the High-Current banks.) Again, because bank 2 is 100% isolated from bank 3, placing a DAC and/or universal player in one isolated group, and a preamplifier and turntable in another, would be an excellent way to start. For systems that are much larger and require more outlets, try starting with the most basic setup, then adding one component at a time. Try either of the two isolated bank groups to see which works best for you. The bank that *sounds* best (yielding the greatest resolution) is the best one for *your system*!

Suggested AC Connections

1

AC Cord Orientation: The four source component AC outlets, located at the top right-hand side of the rear panel, are oriented so that a right-angled UK-13P plug's cord will dress upwards. All other outlets dress downward. This was done to maximize the number of AC outlets available when utilizing the popular right-angled UK plug. Unfortunately, in some environments (for example top shelf placement), this may appear unsightly. For such applications, we suggest the use of a straight (non-angled) UK-13P plug. These are available from AudioQuest and are standard on many of our current range of premium AC cables.

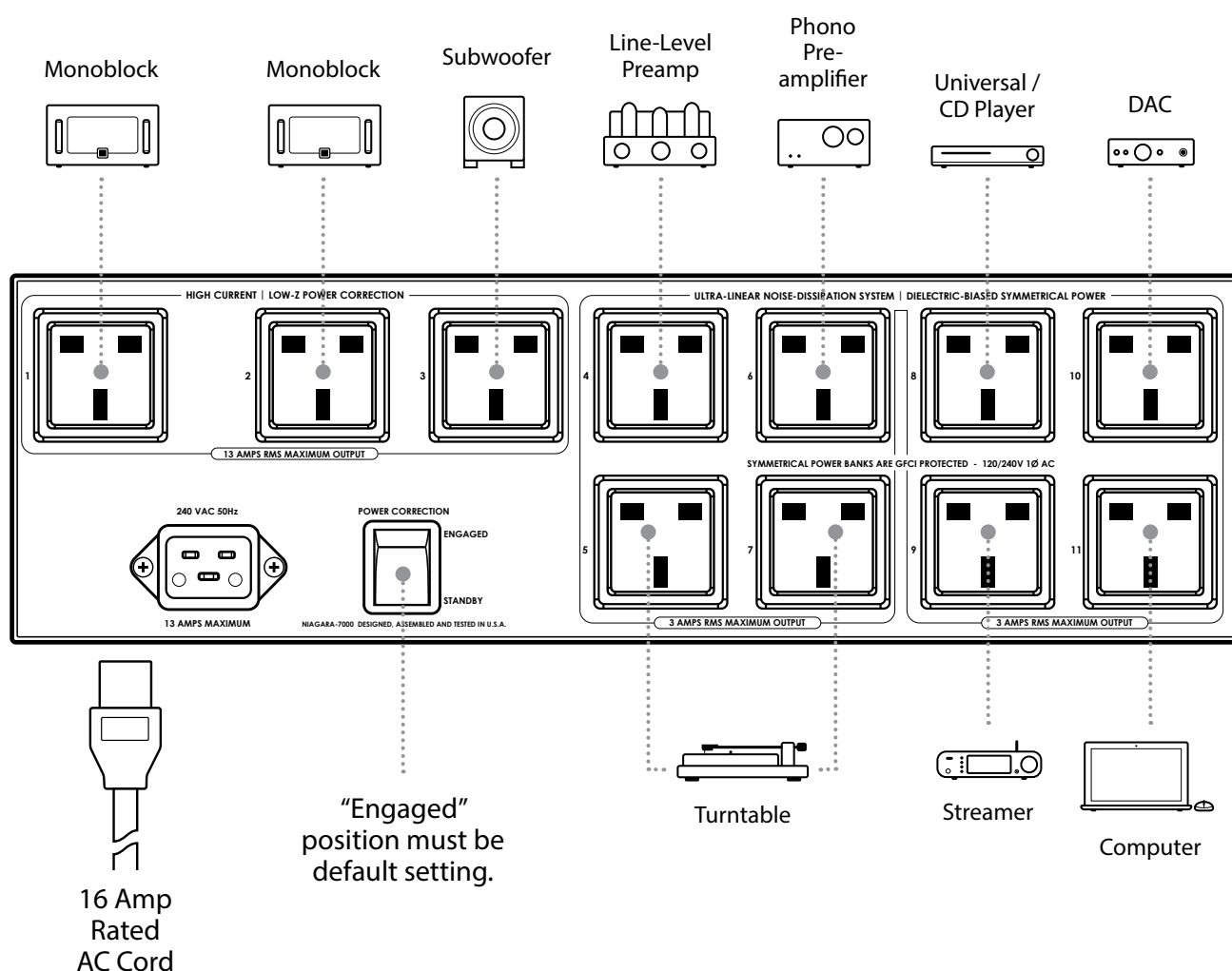


Note: Outlets 4 through 11 are subject to many variables and circuit conditions; experimentation is encouraged for best results. Power amplifiers **must** be connected to Outlets 1 through 3.

Suggested AC Connections

2

AC Cord Orientation: The four source component AC outlets, located at the top right-hand side of the rear panel, are oriented so that a right-angled UK-13P plug's cord will dress upwards. All other outlets dress downward. This was done to maximize the number of AC outlets available when utilizing the popular right-angled UK plug. Unfortunately, in some environments (for example top shelf placement), this may appear unsightly. For such applications, we suggest the use of a straight (non-angled) UK-13P plug. These are available from AudioQuest and are standard on many of our current range of premium AC cables.



Note: Outlets 4 through 11 are subject to many variables and circuit conditions; experimentation is encouraged for best results. Power amplifiers **must** be connected to Outlets 1 through 3.

Operation and Continuous Use

Power Switch | Circuit Breaker and LED Power Indicator

Once the AC cords are properly connected to the AC source tap, and the components are connected to the appropriate outlet banks, it is safe to energize the Niagara 7000UK. On the right-hand side of the Niagara 7000UK's front panel, there is a black rocker switch. Firmly press the rocker switch so that its upper portion is flush with the front panel. Typically, within a couple of seconds, you should hear an audible "clack" sound(s) from one or more relays within the Niagara 7000UK. At the same time, the front-panel LED power indicator will glow blue, signifying that the unit is operational. (If this does not occur, see the "Trouble-Shooting Guide" in this manual.)

Rear-Panel Power Correction Switch | Niagara 7000UK Current Draw

The default position for this switch should always be **"Engaged"** or **"1"**—even for applications in which there are no power amplifiers of any kind powered by the Niagara 7000UK. Defaulting to **"Engaged"/"1"** serves two functions: It activates the Transient Power Correction Circuit for power amplifiers that would be energized by outlets 1-3, and also provides a portion of the Level-X Ultra-Linear Noise-Dissipation Circuit for outlets 4 through 11. Although no damage to the Niagara or the connected components will occur, performance will be compromised when this switch is not set to the **"Engaged"/"1"** position.

However, there is one exception to this. Niagara 7000UK has an internal current sense circuit that will automatically engage the Transient Power Correction Circuit, as well as turn it off when your audio/video system is placed in Standby mode. To utilize this feature, two things must be present:

1. The primary power amplifier(s) or powered receiver must be connected to High-Current/Low-Z Power Correction Outlet Bank 1 (as it is the only power bank with the current sense monitoring for this circuit function).
2. The primary power amplifier(s) or powered receiver must have a power standby mode, and its current consumption at 240VAC in *standby mode* must not exceed 28 watts. (Although 1 watt is an industry standard for standby power, many great amplifiers routinely dismiss it for reasons of performance over power savings. Therefore, you should consult the specification sheet in your amplifier's user manual.)

If these two requirements cannot be met, simply place the power correction circuit switch in the **"Engaged"** position and leave it there! Rest easy, knowing that you will receive every last bit of performance the circuit can deliver. However, if your system allows for the scenario listed above and your amplifier(s) or powered receiver meets the criteria listed above, you may wish to take advantage of the standby circuit. (It is likely that many systems will meet these criteria. However, if the standby function is not important to you, simply leave the switch in the **"Engaged"** position).

The standby function was not created to place the connected system into a standby or switched mode, but rather to place the Transient Power Correction Circuit into standby mode (disengaged), for instances when the system is powered but not functioning (i.e., when there is no signal present). This was implemented because the Transient Power Correction Circuit creates a reactive current draw of as much as 9 to 10 amps RMS at idle (real world draw is a small fraction of an amp), and electrical technicians who connect a current probe to a product such as this are frequently alarmed: They suspect that the product is either broken or that it is drawing a distressingly high amount of current from the wall outlet (akin to a power amplifier left in full operational mode).

This is actually far from the truth. If the Niagara 7000UK was consuming that much current (or even 20% of that level), it would need to *dissipate the energy loss in heat*. It would be quite warm (even hot) to the touch, just like most power amplifiers while in operation. In fact, the Niagara 7000UK runs cool, precisely because this current reading is false. The circuit utilizes massive capacitive reactance across the AC line, which, akin

to a battery, will both absorb and immediately release the current several times per second. Further, when incorporated with power supplies such as those found in power amplifiers, the current readings actually come down. This is due to what's known as a *vector load*, and it's quite dynamic in an audio/video system. In this scenario, there is one thing that can run somewhat warmer than it might otherwise: the AC cord that supplies power to the Niagara 7000UK. This is because the wiring and the circuit breaker that supply power to Niagara 7000UK simply look at RMS current and do not distinguish between reactive loads, resistive loads, or inductive loads, but your utility does.

This circuit and many like it have been utilized for many years, and, when tested into buildings with absolutely no loads present aside from the transient power correction circuit, there was virtually zero power draw from the utilities' power meter. Still, in an age where so-called "smart meters" are omnipresent, and some utilities may or may not change their standards for "what type of power or current is suitable for billing," we have gone to great lengths to offer an alternative to those who may be concerned, but who nevertheless wish to achieve the best possible audio/video performance.

Again, if you wish to utilize this feature, and your amplifier(s) and/or powered receiver meet the criteria, simply place the Power Correction Switch in the "Standby" position. Otherwise, please leave the switch in the "Engaged" position.

Ground Fault Circuit Interrupter (GFCI) "Test" Button/Momentary Switch

To offer unparalleled safety and security for both you and your valuable equipment, the Niagara 7000UK features a ground fault interruption circuit for the Ultra-Linear Noise-Dissipation Dielectric-Biased Symmetrical Power outlets. This will trip the front-panel power switch (which also acts as an ultra-low resistance 16-amp RMS magnetic circuit breaker) if there is ever more than 5.5mA of current leakage from Line to Ground or Neutral to Ground. This is extremely rare, and only exists as these two outlet banks (outlets 4 through 11) utilize two isolation transformers as part of their circuitry. Since the output is Symmetrical (Balanced), there is voltage potential on Neutral relative to Ground. In and of itself, this is not at all a problem or danger; in fact, it is precisely the feature used by the transformer in most components with a linear power supply (in that application, called "center tapped").

However, if a connected component's power supply were to suffer a catastrophic failure, there would be a remote possibility of some AC voltage being present on the component chassis. With the incorporation of the GFCI, this is not possible, as the current fault would shut off the main power switch within a fraction of a second. Because we insisted on creating it for optimal performance *and* safety, this method of redundancy protection is complex and costly. As a result, the symmetrical outlet banks in the Niagara 7000UK are safer to use than those found in any home, office, or hospital.

To ensure the circuit is functioning properly, simply lightly press the button. (It is a *momentary* switch, so it will not latch.) This should instantly disengage the front panel's power switch/circuit breaker, and the blue power indicator will no longer light. Once this "test" has been performed, you will not need to do so again unless the unit is moved or has been serviced.

Extreme Voltage Indicator

One portion of the Niagara 7000UK's non-sacrificial surge protection is dedicated to a fast-acting extreme voltage shutdown circuit. If more than 275VAC is present on the incoming AC line for more than a quarter of a second, the circuit will instantly open a high-current relay that will disengage the AC power from all of the Niagara 7000UK's AC outlets, activating the red front-panel LED "Extreme Voltage" warning indicator. Once the event has passed, or the building wiring fault has been corrected, the circuit will automatically re-engage.

XFMR-1 and XFMR-2: Front-Panel Circuit Breaker Reset Buttons

If either AC outlet bank 3 (XFMR-1) or bank 2 (XFMR-2) exceed 3 amps RMS capacity, the circuit breaker will trip, the output to those AC outlet banks will no longer be present, and the breaker will need to be reset. (The tip of a pencil or pen will work well for resetting the breaker.) If you are uncertain about the current that your connected products will draw at 230-265VAC input, consult your user manuals. Note: We are referring to 3 amps per *isolated dielectric-biased symmetrical power group*; this will have no effect on power amplifiers that can draw far in excess of 3 amps! Most line-level audio products will draw far less than one amp—typically, a fraction of an amp. Most projectors and flat-screen televisions are also well under 3 amps, though there are exceptions. Most plasma televisions are also under 3 amps, and, contrary to myth, are *not* current-starved devices; they utilize voltage amplifiers with *constant current* draw. The Dielectric-Biased Symmetrical Power outlets are the appropriate AC outlets for these devices. It is quite unlikely that you would ever need to reset these, and far less likely that you would need to reset *both*.

Break-in Time | Continuous Use

The Niagara 7000UK is made of a variety of passive and active components. Though every attempt has been made to reduce the necessity of so-called “break-in,” “burn-in,” or “run-in” time—including high-power run-in of every critical capacitor in the Level-X Ultra-Linear Noise-Dissipation Circuits—the Niagara 7000UK will benefit from continuous use, just like any other audio/video component. This is not to say that you will be made to “suffer” through weeks or months of intolerable performance until that “magic day” when the parts are fully formed and ready. On the contrary, the Niagara 7000UK will perform very well from the first moment you use it. It will improve gradually, in small increments, over a period of approximately two weeks. While leaving the Niagara 7000UK turned on during this period will aid the process, it is also perfectly acceptable to turn the unit off; doing so will simply increase the time it takes to reach final “break-in.”

The Niagara 7000UK has a 5-year warranty, but it was designed to last for over two decades. Provided that the Niagara 7000UK is used inside a home, store, studio, or office with a reasonable climate (7 degrees to 38 degrees Celsius, with less than 20% humidity), it can be left on continuously; there are no parts that will wear out.

Specifications

Surge Suppression:	Non-sacrificial (nothing to damage with repeated 6000V/3000A input surge tests, which is the maximum that can survive through a building's AC electrical panel).
Extreme Voltage Shutdown Voltage:	275VAC (will activate the main high-current relay to open within less than 0.25 second; automatically resets once the incoming power is within a safe range).
Level-X Ultra-Linear Common-Mode Noise Dissipation:	In excess of 30dB from 60Hz to 100MHz, linearized for dynamic (rising) line impedance with frequency (source) and 10- to 50-ohm load, <i>system current dependent</i> .
Level-X Ultra-Linear Transverse-Mode Noise Dissipation:	In excess of 24dB from 3kHz to 1GHz, linearized for dynamic (rising) line impedance with frequency (source) and 10- to 50-ohm load, <i>system current dependent</i> .
Input Current Maximum Capacity:	13 to 16 amps RMS (total).
11 AC Ground-Noise Dissipated Outlets in 3 Isolated Groups:	3 High-Current/Transient Power Correction outlets for on-demand current to variable-current equipment (amplifiers). 8 Level-X Ultra-Linear Filtered AC outlets.
Power Consumption:	Typically, less than 0.25 amps at 240VAC input, or with the power correction switched to Standby setting. <i>(This is dependent on a reactive vector load. For more info, see "Operation and Continuous Use: Rear-Panel Power Correction Switch Niagara 7000UK Current Draw.")</i>
Dimensions:	445mm W x 149mm H (133mm H without feet) x 437mm D (3-RU rack-mounting ears, optional)
Weight:	41.7 kg.

Trouble-Shooting Guide

At AudioQuest, we always appreciate hearing from you. However, if you have questions, problems, or suspect that your Niagara 7000UK requires service, please start here.

There is no power to any of the AC outlets.

When the Niagara 7000UK's front-panel LED power indicator glows blue, the unit is operational. If the Power On indicator is not lit, consider the following:

- Is the upper portion of the front-panel rocker switch fully flush with the chassis?
- Is the input AC cord fully inserted into the Niagara 7000UK's AC inlet?
- Is the input AC cord properly plugged into the wall AC service outlet?
- Is the wall's AC outlet functioning properly?

Plug into the outlet another component, product, or lamp to verify that power is present and that the electrical panel's circuit breaker has not tripped. If there are only one or two AC outlets that have no output power, a component may be malfunctioning. Verify the AC output with a known simple device such as a lamp.

There is no power to any of the AC outlets and the red front-panel Extreme Voltage indicator is lit.

This indicates that either there is more than 275VAC (+/-3V) present on the wall's AC service outlet, or the Niagara 7000UK's protection circuit is mis-calibrated. The latter is quite rare. (This circuit is adjustable, but it's tested and retested before it leaves the factory, and it's glued into place, so shipping will not affect it.) Use an AC voltage meter to determine if your outlet has too much voltage to be safe for operation, or if there is a wiring fault that is causing this to occur.

Once the power is brought into a safe range for operation (190VAC to 270VAC), the Niagara 7000UK's protection circuit will automatically switch to operational mode and the blue power indicator will light.

There is no power to any of the "Ultra-Linear Dielectric-Biased Symmetrical Power" outlets.

The front panel has two 3-amp circuit breaker reset buttons that are slightly inset from the edge of the panel. The button to the left controls AC outlet bank 3, and the button to the right controls AC outlet bank 2. It would be VERY unlikely that both circuit breakers would trip from too much RMS current draw per outlet group. However, if one outlet group (bank 2) or the other group (bank 3) has no output, check to see if the breaker for that AC outlet group has tripped. To reset the breaker: Using the back of a pencil or pen, press the appropriate circuit breaker reset button into the chassis until it reaches its normal state—slightly loose, with little spring tension.

When resetting or testing the reset of one or both of the front-panel 3-amp XFMR-1 and XFMR-2 circuit breakers, it is important that the AC outlet group is not connected to a component or product that is defective and has shorted. To verify that the circuits are working, we recommend disconnecting all but one known properly functioning product from the AC outlet group.

If after verifying that the circuits are operating (or, if after resetting the circuit breaker for one of the power groups), you discover that one or multiple products activate the circuit breaker, check the current consumption rating of that/those products. (Typically, this information can be found on the last page of the component's owner's manual; it should be listed as the power consumption at 230-240VAC.)

The current specification will typically be in watts. Know that 3 amps at 230VAC equals 690 watts. (You will want to be at least slightly under that number.) You may simply add wattage ratings to calculate your total consumption: If you have four components into group one (bank 3), the maximum capacity of all four outlets combined is just under 690 watts or 3 amps. The same is true for group two.

The main power rocker switch/circuit breaker tripped to the lower (off) position while the system was playing.

You may have exceeded the maximum current capacity of the Niagara 7000UK. This should be rare, but it may be possible. Typical power amplifiers draw about one-third of their maximum current consumption at 240VAC, as listed in the product's specifications (typically found in their owner's manual). This is further complicated by the fact that the power consumption to the AC outlet banks 3 and 2 is an additional draw on the maximum current capacity of 16 amps that will trip this switch/magnetic circuit breaker.

The Transient Power Correction Circuit may also contribute to the overall draw seen by the circuit breaker. Still, it should be rare that the total capacity is exceeded, but, given that some televisions, projectors, and power amplifiers can draw substantial current, it is certainly not impossible. If this is the case, an additional Niagara 7000UK or Niagara 5000EU, and a discrete 13-amp AC service on the same phase of the electrical panel, will be required for some or all of the power amplifiers.

When a component was plugged into one of the Ultra-Linear Dielectric-Biased Symmetrical Power outlets and switched on, the main power rocker switch/circuit breaker tripped to the lower (off) position.

You have likely tripped the GFCI circuit (ground fault protection). This circuit ensures that even in the event of a catastrophic failure to the connected components' power supply and/or circuits (*demonstrated by full shorting and possible smoke*), there will be no AC voltage on the components' chassis that could possibly shock a person. This circuit instantly recognizes if there is more than 5.5mA of current leakage from Line to AC Ground, or Neutral to AC Ground. This is the maximum current allowed for ALL 8 of the Symmetrical AC outlets. If this current leakage is detected, the main power switch/magnetic circuit breaker will immediately switch off, thus protecting the system operator and all others that might come in contact with the system.

It is very rare for this circuit to trip. If it does, the connected component that causes this is either defective (most likely), or it (and possibly another component on the same Symmetrical Power bank) may have a combined current leakage to ground that exceeds 5.5mA. Technically, this is not allowed in modern electronic circuit design, but that does not necessarily mean an otherwise well-performing product with an "unconventional" power supply is unsafe to use. Such a component may need to be used with either the Niagara 7000UK's high-current AC outlets, which do not utilize the GFCI protection circuit, or they may be powered by another discrete AudioQuest Niagara Series power product, thus preventing the GFCI nuisance tripping.

As a final check, inspect the GFCI test button on the left side of the Niagara 7000UK's front panel. It is a momentary switch, and it will not latch; by pressing it lightly into the chassis, it will activate the GFCI protection circuit and trip the main power switch/magnetic circuit breaker. Though extremely rare, it is possible that the switch could be stuck in an "on" position from taking a blow during shipping. (The rest of the unit may be perfectly fine, but the tolerance of this test button switch to the chassis and front panel is tight.) When pressed, the switch should exhibit some "travel" or "give" and should not feel binding in any way. If the switch feels tight or stuck, there may be a problem. (This will require servicing, so please be certain.)

My power amplifiers sound muddy, compressed, or weak.

The Transient Power Correction Circuit may not be operating. Be sure that all power amplifiers, powered receivers, powered loudspeakers, and/or powered subwoofers are plugged into the High-Current/Power Correction AC outlets. If any of these are plugged into the Ultra-Linear Dielectric-Biased Symmetrical Power outlets, the connected power amplifier(s) will be current compressed, as the impedance is too high for any power amplifier.

If the power amplifier(s) are plugged into the High-Current/Power Correction AC outlets, make certain that the rear-panel Power Correction switch is in the “Engaged”/“1” position. Although it is possible for the Power Correction Circuit to work properly while the switch is in the “Bypass” position (see “Power Correction Switch”), you might find that the unit sounds substantially better in the “Engaged” position. If this is the case, it is possible that the main or primary power amplifier(s) are not plugged into High-Current AC Bank 1, the power amplifier has insufficient current draw to activate the circuit, or the circuit is mis-calibrated.

When the Power Correction switch is set to the “Engaged” position, the current sense circuit will be defeated. Yet, even with the current sense circuit functioning properly, audiophiles *may* prefer the “Engaged” position, as it will slightly decrease the impedance of the Transient Power Correction Circuit.

My Niagara 7000UK has no power amplifiers connected to it, but it sounds odd or not quite as good as it once did.

The Transient Power Correction Circuit also affects the Level-X Ultra-Linear Noise-Dissipation Circuits. Make certain that the rear-panel Power Correction switch is in the “Engaged”/“1” position.

A technician or electrician found that my Niagara 7000UK consumes over 8 amps of current. Is it broken?

No, it's not broken, and it's not drawing 8+ amps in any conventional sense. The Niagara 7000UK's Transient Power Correction Circuit creates a reactive current draw of as much as 9 to 10 amps RMS at idle, and, when incorporated with power supplies such as those found in power amplifiers, the current readings decrease. This is a vector load, which will vary with the connected equipment. When plugged into an AC service that has no other electrical draw, it is typical to see a real-world RMS power draw well below 15 watts at idle. (For an in-depth explanation of the circuit, see “Power Correction Switch.”)

I did not notice hum with any prior power device, but there is a hum in my system with the Niagara 7000UK.

Typically, this will not occur. In fact, the Niagara 7000UK's two Ultra-Linear Dielectric-Biased Symmetrical Power outlet groups are 100% isolated from one another, 100% isolated from the High Current/Power Correction outlet group, *and* floating. This allows opportunities to break up ground loops in an audio system. However, the hum created by ground loops (typically, a voltage differential from Neutral to Ground among two or more signal-connected devices in an audio/video system) can at times be quite complex and difficult to easily diagnose.

To diagnose the hum/ground loop: With everything else unplugged, start with the simplest system that can still play music through your loudspeakers. Use a source such as a universal player, computer, or a turntable so there is no external cable or satellite cable connected to ANY of the associated components. Is there any hum? If yes, and there is more than one line-level (non-power amplifier) component connected in this “minimalist” test, try placing one in Symmetrical Power group one and the other in group two.

If the hum no longer persists under these conditions (which is likely), try reconnecting each additional component into the Niagara 7000UK one at a time. Once you find the component that creates the hum, you can possibly achieve increased isolation by connecting it to a different Ultra-Linear/Symmetrical Power outlet group. This can typically help, as well as increase overall system performance by decreasing system noise. If adding a cable or satellite signal to the system reintroduces the ground-loop hum, that incoming signal line may require an isolation transformer or humbucker.

If it seems that hum didn't occur before, but does now, it's most likely that the hum was in fact always there. The difference is simply a matter of degree. Sometimes the ground loop difference is right on the edge of breaking into an area where it's audible, instead of only measurable with electronic measurement instruments. The very act of creating better connections, thus minimizing the impedance to the power amplifiers, can tip the scales. If the hum/ground-loop exists on the incoming satellite or cable line, then it will be necessary to fix the real problem. This is common with large custom-install systems. As these signal lines are always grounded in a different place and at a different *potential* than the rest of the system's ground return, the system will benefit greatly by utilizing isolation under these conditions.

In rare circumstances, there are some computer peripherals or DACs that feature three-prong grounded AC cords and whose circuits rely on a hard AC ground (i.e., they cannot be floated). Under these rare circumstances, you may obtain better results with that one component plugged into one of the High-Current/Power Correction outlets or into an accompanying Niagara Low-Z Power Noise-Dissipation System.

My home or grounds were hit by lightning. The Niagara 7000UK seems to be functioning properly. Should it be sent in for inspection or service?

If you see or smell smoke coming from the unit, it needs service. Otherwise, if it functions after such an event (which is very likely), there is nothing that would be compromised or damaged. If it fails after such an event, it will fail *totally*. However, it's unlikely that this would occur. The circuit is designed to easily handle any voltage or current surge that could possibly make it past an electrical panel. The force required to damage the Niagara 7000UK via a power surge would melt the panel and burn the building (in which case, the Niagara 7000UK is the least of your worries).

How do I clean the chassis and/or the electrical contacts?

The Niagara 7000UK's black-painted chassis and dark chrome front panel can be cleaned with AudioQuest CleanScreen or a modest misting of household window cleaners. Please use soft cotton or wool toweling to remove the liquid from the metal and painted surface. Whenever possible, use the supplied polishing rag for the front panel, only using liquid cleaner when oil or grime is beyond the polishing cloth's capacity to thoroughly clean. Never use alcohol or solvent-based cleaners. They can damage the surfaces, paint, and silk-screening material.

The AC inlet, outlet posts, and grips are all generously plated with silver. There is no need to clean these if they are not exposed to foreign substances such as grease and dirt. Silver oxide is a superior conductor to silver itself. If cleaning is required, Isopropyl alcohol (preferably 99% purity) on a cotton swab is best for the inlet tabs. Some manufacturers provide specialized cleaners for the AC output surfaces. Again, however, cleaning these surfaces will most likely be unnecessary.

Note: A pipe cleaner or cleaning swab with a wood stick and compact wool tip (available from an electronics supply house) will be superior to household swabs. When working in a small area such as an AC outlet, this is critical. Loose strands of cotton may damage the AC outlet. Damage to an AC inlet or outlet due to cleaning is not covered under your warranty. If you damage an inlet or outlet in an attempt to clean it, you will be charged for the repair and you will be responsible for all overseas shipping costs – please use caution.

I hear a slight buzzing sound coming from the Niagara 7000. Is it damaged?

No, it's not damaged (or, at least, damage is *very* unlikely). If you're in an extraordinarily quiet room and you hear this buzzing sound only when in relatively close proximity to the Niagara 7000UK, or only when you place your ear next to the unit, the buzzing is normal and, unfortunately, cannot be entirely eliminated.

What you are experiencing is a variation on the effect called *magnetostriction*. When an extraordinarily high quantity of harmonic distortion is present on an AC line, or when the AC line contains some DC offset voltage that should not be present, even the finest power transformers in the world will react to this problem. In order to reduce or eliminate this distortion, the power transformers try to turn it into heat, causing the transformers' steel alloy core to hum at 50 cycles per second and all harmonics above that. This has no effect on the performance of the Niagara 7000UK or its connected components.

Ninety-eight percent of installations never exhibit this problem, but that's no help to the 2% that do. The Niagara 7000UK features a very robust DC-blocking circuit that feeds the input or primary to each of the AC isolation transformers, but there are times when otherwise fabulous audio/video components or computer products can nevertheless backwash DC (or a severely chopped waveform) into the output secondary of the transformers. When this occurs, it is necessary to perform some experimentation: Remove each component and its AC cord, one at a time, from the Ultra-Linear Dielectric-Biased Symmetrical Power outlet groups one or two. (The High-Current/Power Correction Outlets are in no way connected to these transformers, so these may stay as they are.)

Once magnetostriction is present on a transformer core, the audible noise (saturation) becomes greater as the transformer is asked to pass more current. Moving some products, or a moderately high-current product, to the opposite transformer group may alleviate the problem. Additionally, many computer drives come with external (wall-wart type), switching power supplies that feature chopped AC waveforms. If mechanical noise is present, such power supplies may be better served by the Niagara 7000UK's High-Current outlets or by using an additional, smaller Niagara Series product, such as the Niagara 5000EU or Niagara 3000EU, which does not employ transformers.

If you notice that the slight buzzing sound has increased over time (i.e., was once negligible, but is now quite noticeable), please understand that the Niagara 7000UK's AC isolation transformers are like the proverbial "canary in a coal mine." In all likelihood, the Niagara 7000UK has not developed a problem. (If you remove all of the AC output cords and listen for the slight buzzing sounds, you will likely find that they are gone.) However, it is possible that otherwise state-of-the-art components are causing the problem.

Investigate valve or vacuum tube power supplies. If the tube(s) are wearing, some circuits will offset some DC onto the AC line and back to the Niagara 7000UK, or affect the AC waveform that the Niagara 7000UK feeds. If the components were going into a power filter or conditioner without transformers, you would never be aware of the problem, but transformers never lie: It's time to replace one (or more) of the power-supply tubes!

Warranty

The Quest Group, DBA: AudioQuest, warrants to the original purchaser of this AudioQuest Niagara 7000UK, will be free from defects in material and workmanship for a period of five years. The purchaser of the product is encouraged to complete the warranty registration by mail or on-line at the AudioQuest website.

If the product does not conform to this Limited Warranty during the warranty period (as herein above specified), purchaser shall notify AudioQuest in writing (or e-mail), of the claimed defects. If the defects are of such type and nature as to be covered by this warranty, AudioQuest shall authorize the purchaser to return the product to the AudioQuest factory (2621 White Road, Irvine, California, 92614 USA). Warranty claims should be accompanied by a copy of the original purchase invoice showing the purchase date; this is not necessary if the Warranty Registration was completed either by mailing in the completed warranty card or by registering online at the AudioQuest website. Shipping charges to the AudioQuest factory (Irvine, California, USA) must be prepaid by the purchaser of the product. AudioQuest shall, at its own expense, furnish a replacement product or, at AudioQuest's option, repair the defective product. Return shipping charges back to the purchaser will be paid by AudioQuest.

All warranties contained herein are null and void if: the AudioQuest AC power product (Noise-Dissipation System) has been opened, improperly installed, altered in any way, or tampered with. AudioQuest is not responsible for any connected equipment or any claims of damage to connected equipment due to the occurrence of an AC power surge, spike, or over-voltage event, unless AudioQuest determines after thorough inspection and testing by AudioQuest (with product shipped to AudioQuest USA at the owner's expense), that the protection circuitry was in whole or in part improperly functioning. AudioQuest is not responsible for any connected equipment that is damaged due to external signal lines (non-AC power lines), that carry an electrical storm or signal wiring fault surge or spike (such as Ethernet, cable, and satellite connections). All AudioQuest AC power products (Noise-Dissipation Systems), must be plugged directly into a properly wired AC power line with a protective ground.

AudioQuest AC power products (Noise-Dissipation Systems) cannot be "daisy-chained" together in serial fashion with other AC power strips, UPS devices, other AC surge protectors, AC power conditioners, three-to-two prong adapters, or AC extension cords. Any such installation voids the warranty. The AudioQuest warranty only protects against damage to properly connected equipment or AC cables where AudioQuest has determined, at its sole discretion, that the damage resulted from an AudioQuest power product (Noise-Dissipation System) circuit or protection circuit malfunction and does not protect against acts of God (other than lightning, such as flood or earthquake), war, terrorism, vandalism, theft, normal use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low-voltage disturbances (i.e., brownouts or sags), or system equipment modification or alteration. Do not use this product in any way with a generator, heater, sump pump, water-related devices, life-support devices, medical devices, automobile, motorcycle, or golf-cart battery charger. To be used indoors only and in dry areas. All warranties contained herein are null and void if used in any way with any of the aforementioned devices.

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Warranty claims should be accompanied by a copy of the original purchase invoice showing the date of purchase. (If a Warranty Registration Card was mailed in at the time of purchase or if the product was registered online, this is not necessary.) Before returning any equipment for repair, please be sure it is adequately packed and cushioned in either the original or a new AudioQuest factory-supplied polybag, foam insert pair, and dual carton set to protect against damage in shipment, and that it is insured.

